

# MyHealth Update: Two-Factor Authentication Now Required

Starting April 13<sup>th</sup>, all MyHealth users will be required to use Two-Factor Authentication to log into their accounts.

In order to provide the highest level of security for your MyHealth/MyChart account, you will be prompted to set up Two-Factor Authentication (2FA) on or before **April 13th**. This process is simple, and requires linking your existing account to your mobile device. Instructions will be provided to guide you through this set-up.

## What is Two-Factor Authentication (2FA)?

Two-Factor Authentication adds an extra layer of security to your online accounts. Instead of just using a password, 2FA requires a second step to verify your identity—like a code sent to your phone or email.

## Why Use 2FA?

Protects against hackers ✓

Keeps personal information safe ✓

Easy to set up and use ✓



### Log In

Using your regular username and password, log into your account.



### Verify

Verify your identity with a one-time code sent to your phone, email, or an authentication app.



### Access

Access your account securely!