

The Harris Center for Mental Health and IDD 9401 Southwest Freeway Houston, TX 77074 Board Room #109

Governance Committee Meeting July 25, 2023 8:30 am

- I. DECLARATION OF QUORUM
- II. PUBLIC COMMENTS
- III. APPROVAL OF MINUTES
 - A. Approve Minutes of the Board of Trustees Meeting Held on Tuesday, June 27, 2023 (EXHIBIT G-1)

IV. REVIEW AND TAKE ACTION

- A. NEW POLICIES
 - Clinician Peer Review (EXHIBIT G-2)

B. NO/MINOR CHANGES

- Suicide-Homicide Prevention (EXHIBIT G-3)
- 2. Bylaws of The Professional Review Committee (EXHIBIT G-4)
- 3. Pharmaceutical or Patient Assistance Programs (PAP) (EXHIBIT G-5)
- 4. Professional Review Committee (EXHIBIT G-6)
- The Requisitioning and Purchasing of Goods and/or Services Dollar Limit Threshold and Requirements. (EXHIBIT G-7)
- Vehicle Operations (EXHIBIT G-8)

C. POLICY UPDATES/SUBSTANTIAL CHANGES

- Medication Storage, Preparation and Administration Areas (EXHIBIT G-9)
- 2. Professional Practice Evaluation (EXHIBIT G-10)

V. EXECUTIVE SESSION

- As authorized by §551.071 of the Texas Government Code, the Board of Trustees reserves the right to adjourn into Executive Session at anytime during the course of this meeting to seek legal advice from its attorney about any matters listed on the agenda.
- As authorized by § 551.074 of the Texas Government Code, mid-year performance evaluation of CEO and discussion of FY24-27 CEO performance objectives.
- VI. RECONVENE INTO OPEN SESSION
- VII. CONSIDER AND TAKE ACTION AS A RESULT OF THE EXECUTIVE SESSION
- VIII. INFORMATION ONLY
 - A. Abbreviation List (EXHIBIT G-11)

IX. ADJOURN

Veronica Franco, Board Liaison

Jim Lykes, Chair, Governance Committee

The Harris Center for Mental Health and IDD

BOARD OF TRUSTEES THE HARRIS CENTER for MENTAL HEALTH AND IDD GOVERNANCE COMMITTEE MEETING

TUESDAY, JUNE 27, 2023
MINUTES

CALL TO ORDER

Mr. Jim Lykes, Chairman called the meeting to order at 8:30 a.m. in Conference Room 109, 9401 Southwest Freeway, noting a quorum of the Committee was present.

RECORD OF ATTENDANCE

Committee Members in Attendance: Mr. J. Lykes, Mr. G. Womack, Dr. G. Santos (Virtual), Mr. S. Zakaria, Mrs. N. Hurtado

Committee Member Absent:

Other Board Member Present: Dr. R. Gearing, Dr. L. Moore, Mrs. B. Hellums

1. DESIGNATION OF BOARD MEMBERS AS VOTING COMMITTEE MEMBERS

Mr. Jim Lykes designated Dr. R. Gearing, Dr. L. Moore and Mrs. B. Hellums as voting members of the committee.

2. DECLARATION OF QUORUM

The meeting was called to order at 8:30 a.m.

3. PUBLIC COMMENTS

There were no Public Comments.

4. APPROVAL OF MINUTES

Minutes of the Board of Trustees Governance Committee meeting held on Tuesday, April 25, 2023

MOTION: HURTADO SECOND: MOORE The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Minutes of the Board of Trustees Governance Committee meeting held on Tuesday, April 25, 2023 EXHIBIT G-1 has been approved and recommended to the Full Board.

5. REVIEW AND TAKE ACTION

- A. NEW POLICIES
 - 1. Pregnant Workers and Accommodations

MOTION: ZAKARIA SECOND: HURTADO
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Pregnant Workers and Accommodations, EXHIBIT G-2 has been approved and recommended to the Full Board.

- **B. NO CHANGES**
 - 1. Drug Free Workplace

MOTION: ZAKARIA SECOND: HURTADO The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Drug Free Workplace EXHIBIT G-3 has been approved and recommended to the Full Board.

- C. POLICY UPDATES/SUBSTANTIAL CHANGES
 - 1. Closed Records Review Committee

MOTION: SANTOS SECOND: MOORE The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Closed Records Review Committee EXHIBIT G-4 has been approved and recommended to the Full Board.

2. Development and Management for Mental Health and IDD Service Wait-Interest List

Per Mr. Lykes, Governance Committee Chair the Development and Management for Mental Health and IDD Services Wait-Interest List policy will be tabled and considered at the July Governance Committee meeting.

3. Employee Referral Bonus Program

MOTION: ZAKARIA SECOND: HURTADO The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Employee Referral Bonus Program EXHIBIT G-6 has been approved and recommended to the Full Board

4. Equal Employment Opportunity

MOTION: ZAKARIA SECOND: HELLUMS
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Equal Employment Opportunity EXHIBIT G-7 has been approved and recommended to the Full Board

5. Guidelines for The Use of Purchase Orders for Goods and Non-Community Services

MOTION: MOORE SECOND: ZAKARIA
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Guidelines for The Use of Purchase Orders for Goods and Non-Community Services EXHIBIT G-8 has been approved and recommended to the Full Board

6. Improvement of Consumer Care Committee
MOTION TO APPROVE: ZAKARIA SECOND: HURTADO

MOTION TO WITHDRAW APPROVAL OF THE POLICY AND RECONSIDER ONCE MORE INFORMATION IS PROVIDED: ZAKARIA

SECOND: WOMACK

BE IT RESOLVED, approval of The Improvement of Consumer Care Committee policy has been withdrawn and the policy will be presented with additional information.

7. Infection Control Plan

MOTION: MOORE SECOND: WOMACK
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Infection Control Plan EXHIBIT G-10 has been approved and recommended to the Full Board

8. Inquires on Employees

MOTION: MOORE SECOND: GEARING
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Inquires on Employees EXHIBIT G-11 has been approved and recommended to the Full Board

9. Lactation Breaks

MOTION: GEARING SECOND: HURTADO The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Lactation Breaks EXHIBIT G-12 has been approved and recommended to the Full Board

10. Medical Services

MOTION: GEARING SECOND: ZAKARIA

YES: 7 NO: 1 (Santos)

The Motion passed with majority affirmative votes

BE IT RESOLVED, Medical Services EXHIBIT G-13 has been approved and recommended to the Full Board. Obligations to Identify Individuals or Entities Excluded from Participation in Federal Healthcare Programs

MOTION: GEARING SECOND: MOORE The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Obligation to Identify Individuals or Entities Excluded from Participation in Federal Healthcare Programs EXHIBIT G-14 has been approved and recommended to the Full Board

11. Organizational Development

MOTION: MOORE SECOND: GEARING
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Organizational Development EXHIBIT G-15 has been approved and recommended to the Full Board

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12. Personal Property

MOTION: MOORE SECOND: GEARING
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Personal Property EXHIBIT G-16 has been approved and recommended to the Full Board

13. Pharmacy Services and Outpatient Prescription Purchase Plan

MOTION: GEARING SECOND: MOORE
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Pharmacy Services and Outpatient Prescription Purchase Plan EXHIBIT G-17 has been approved and recommended to the Full Board

14. Shift Differential

MOTION: MOORE SECOND: HURTADO
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Shift Differential EXHIBIT G-18 has been approved and recommended to the Full Board

15. Student Internship Program

MOTION: MOORE SECOND: GEARING
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Student Internship Program EXHIBIT G-19 has been approved and recommended to the Full Board

16. Termination of General Revenue Contract Providers

MOTION: MOORE SECOND: GEARING
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Termination of General Revenue Contract Providers EXHIBIT G-20 has been approved and recommended to the Full Board

17. Transfer-Promotions-Demotions

MOTION: MOORE SECOND: ZAKARIA
The Motion passed with unanimous affirmative votes

BE IT RESOLVED, Transfer-Promotions-Demotions EXHIBIT G21- has been approved and recommended to the Full Board

- 6. **EXECUTIVE SESSION** –The Executive Session agenda item ("Mid-year performance evaluation of CEO and discussion of FY 24-27 CEO performance objectives") was tabled. No Executive session was held.
- 7. RECONVENED INTO OPEN SESSION
- 8. CONSIDER AND TAKE ACTION AS A RESULT OF THE EXECUTIVE SESSION
- 9. ADJOURN
 MOTION: WOMACK SECOND: GEARING
 The meeting was adjourned at 9:11 A.M.

Respectfully submitted,

Veronica Franco, Board Liaison
Jim Lykes, Chairman
Governance Committee
THE HARRIS CENTER for Mental Health and IDD
Board of Trustees

Status Pending PolicyStat ID 13617731

HARRIS CENTER for Mental Health and IDD

Transforming Lives

Origination N/A

Last N/A

Approved

Effective Upon

. Approval

Last Revised N/A

Next Review 1 year after

approval

Owner Lance Britt: Dir

Area Assessment,

Care & Continuity

Document Agency Policy

Type

ACC19A Clinician Peer Review

Clinician Peer Review Policy

1. PURPOSE:

The purpose of this policy is to ensure a process whereby the quality of care provided by Licensed Professional Counselors (LPC), Licensed Clinical Social Workers (LCSW), Licensed Marriage and Family Therapists (LMFT), and Licensed Chemical Dependency Specialists (LCDC) (and Interns/Associates for each) at the Harris Center for Mental Health & IDD (The Harris Center) is clinician peer driven and meets professionally recognized standards of care via ongoing objective, nonjudgmental, consistent, and fair evaluation by the licensed staff.

2. POLICY:

It is the policy of The Harris Center to ensure that behavioral health services are provided by qualified and competent practitioners who adhere to established professional standards. All proceedings of the Clinician Peer Review Committee are held in accordance with all rules and statutes applicable to the various state boards. The Clinician Peer Review Committee is a subcommittee of the Professional Review Committee (PRC).

3. APPLICABILITY/SCOPE

This policy applies to any employed and contracted licensed LPC, LCSW, LMFT, LCDC, and all interns and associates of those titles.

4. PROCEDURES

Clinician Peer Review Procedure

5. RELATED POLICIES/FORMS (for reference only):

MED12A Professional Review Committee Policy

6. REFERENCES: RULES/REGULATIONS/ STANDARDS:

1. PURPOSE:

The purpose of this policy is to ensure a process whereby the quality of care provided by Licensed Professional Counselors (LPC), Licensed Clinical Social Workers (LCSW), Licensed Marriage and Family Therapists (LMFT), and Licensed Chemical Dependency Specialists (LCDC) (and Interns/Associates for each) at the Harris Center for Mental Health & IDD (The Harris Center) is clinician peer driven and meets professionally recognized standards of care via ongoing objective, nonjudgmental, consistent, and fair evaluation by the licensed staff.

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3. APPLICABILITY /SCOPE:

This policy applies to any employed and contracted licensed LPC, LCSW, LMFT, LCDC, and all interns and associates of those titles.

4. RELATED POLICIES/FORMS:

MED12A Professional Review Committee Policy

5. REFERENCES: RULES/REGULATIONS/ STANDARDS:

Texas State Board of Examiners of Professional Counselors. https://www.bhec.texas.gov/texas-state-board-of-examiners-of-professional-counselors/index.html

Texas State Board of Psychologists. https://www.bhec.texas.gov/texas-state-board-of-examiners-of-psychologists/index.html

Texas State Board of Social Worker Examiners. https://www.bhec.texas.gov/texas-state-board-of-social-worker-examiners/index.html

Licensed Chemical Dependency Counselor Program. https://www.hhs.texas.gov/business/licensing-credentialing-regulation/professional-licensing-certification-compliance/licensed-chemical-dependency-counselor-program/lcdc-new-license-registration

Licensed Chemical Dependency Counselors. 25 Tex. Admin. Code. Subchapter I.

Approval Signatures

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	06/2023
Legal Review	Kendra Thomas: Counsel	06/2023
Initial Assignment	Anthony Robinson: VP [CW]	06/2023
Initial Assignment	Lance Britt: Dir	05/2023



Mental Health and IDD

Transforming Lives

Origination 11/2002

> Last N/A

Approved

Effective Upon

Approval

Last Revised 07/2023

Next Review 1 year after

approval

Owner Keena Pace: Exec

> Area Assessment,

> > Care & Continuity

Agency Policy Document

Type

ACC12A - Suicide/Homicide Prevention

1. PURPOSE

To ensure that patients engaged in treatment in any of our programs or residential settings who voice thoughts of harm to self or others or engage in high risk behaviors are thoroughly assessed and dispositioned to the most appropriate and safe setting for further evaluation and treatment.

2. POLICY

It is the policy of The Harris Center to protect the health, safety and well-being of patients and others by taking timely and prudent action to prevent, assess the risk of, intervene in and respond to patients' threats of harm to self or others or high risk behaviors.

3. APPLICABILITY/SCOPE

This policy applies in all Harris Center mental health services including those providing rehabilitative services to consumers dually diagnosed with mental illness and intellectual and developmental disabilities, and in other programs serving individuals with intellectual and developmental disabilities.

PROCEDURES

- A. Suicide Awareness
- B. Homicide/Violence Awareness
- C. Crisis Assessment and Documentation
- D. Training

5. RELATED POLICIES/FORMS:

Incident Reporting

6. REFERENCES: RULES/REGULATIONS/STANDARDS:

The Harris Center's Policy and Procedure Handbook

Approval Signatures

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	07/2023
Legal Review	Kendra Thomas: Counsel	07/2023
Departmental Review	Keena Pace: Exec	07/2023
Initial Assignment	Keena Pace: Exec	07/2023





Origination 09/2022

Last N/A

Approved

Effective Upon

Approval

Last Revised 05/2023

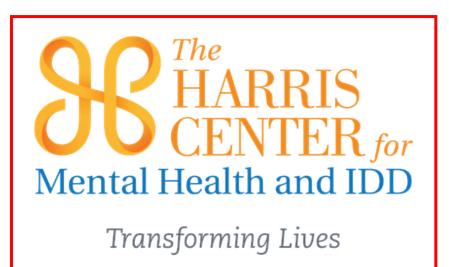
Next Review 1 year after

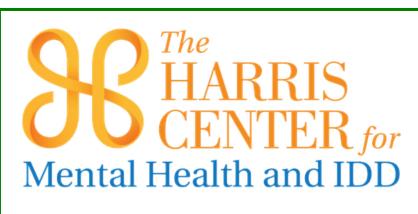
approval

Owner Jennifer Evans

Area Medical Services

MED12B Bylaws Of The Professional Review Committee Of The Harris Center For Mental Health and IDD with signature





Transforming Lives

Bylaws of the Professional Review Committee of The Harris Center for Mental Health and IDD Article One

Creation and Purpose of the Professional Review Committee.

- 1.1 **The Harris Center for Mental Health and IDD**, is a Community Center, an agency of the state, a governmental unit and a health care facility that provides medical or health-care services and follows a formal peer review process for the purpose of furthering quality medical and/or health-care.
- ■1.2 **The Professional Review Committee**, or PRC, is created as a permanent Committee of The Harris Center for Mental Health and IDD, a health care entity which provides health care services within its geographical region. The Committee is formed in order to institute and implement a formal peer review process to further quality medical care or health care to the patients and clients of The Harris Center for Mental Health and IDD Center pursuant to the provisions of Texas Occupations Code §151.001 et. seq., §160.001 et. seq., and the Health Care Quality Improvement Act of 1986, 42 U.S.C. § 11101 et. seq.. It is the responsibility of the Professional Review Committee of The Harris Center for Mental Health and IDD Center to perform professional review actions involving the evaluation of medical and health care services, including evaluation of qualifications and professional conduct of professional health care practitioners and of patient care provided by those practitioners. The term "professional review action" includes, but is not limited to, evaluation of the following:
 - Merits of a complaint relating to health care practitioner and a determination or recommendation regarding a complaint;
 - 2. Accuracy of a diagnosis;
 - 3. Quality of the care provided by health care practitioners;
 - 4. Report made to a Professional Review Committee and its subcommittees and ad hoc committees concerning activities under the Committee's review authority;

- 5. Report made by a Professional Review Committee, any of its subcommittees or ad hoc committees or to the Board of Trustees as permitted or required by law; and
- 6. Implementation of the duties of a Professional Review Committee and the PRC subcommittees and ad hoc committees by a member, agent, or employee of the Committee.

1.3 Nature of the Committee.

The Professional Review Committee is established to serve as a "professional review body" as that term is defined in the Texas Medical Practices Act. The Nursing Peer Review Committee as defined in Texas Occupations Code is a sub-Committee of the Professional Review Committee; The Closed Records Review Committee as defined in Title 25 Texas Administrative Code Ch. 405, Subchapter K, is a sub-Committee of the Professional Review Committee. The Pharmacy Peer Review Committee as defined §\$564.001-564.006; 564.101-564.106 is a subcommittee of the Professional Review Committee. The Pharmacy & Therapeutics and the Medical Peer Review Committees are "medical peer review committees" as defined by the Texas Occupations Code §151.002(a)(8) and are subcommittees of the Professional Review Committee. As a Committee of The Harris Center for Mental Health and IDD Center, a health care entity, all references to the Professional Review Committee include within its scope the governing Board of Trustees of The Harris Center for Mental Health and IDD Center and the medical staff of The Harris Center for Mental Health and IDD Center. The term "Professional Review Committee" also includes an employee or agent of the Committee or of The Harris Center for Mental Health and IDD, including an assistant, investigator, intervener, attorney and any other person or organization that serves the Committee.

Article Two

Meetings

- 2.1 **Time and Place**. The PRC shall hold at least quarterly meetings throughout the calendar year. The meetings of the Committee shall take place at The Harris Center for Mental Health and IDD Administration Building located at 9401 Southwest Freeway, Houston, Texas, or such other place as may be designated in writing from time to time by the PRC chair or designee of The Harris Center for Mental Health and IDD.
- 2.2 **Quorum**. Fifty percent (50%) of members plus one (1) of the Professional Review Committee shall constitute a quorum for the transaction of business. The quorum requirement for Urgent Case Reviews is waived and the staff identified in Article 4, Section 4.03 are required to attend.
- 2.3 **Action without Meeting**. Action may be taken without a meeting if each member of the Committee entitled to participate signs a written consent to the action and such written consents are filed with the Chair of the Professional Review Committee.
- 2.4 **Conference Call Meetings**. Meetings of the Committee may also take place by conference call or video conference with attempted notice to all members, and with the conference call or video conference to include all available members of the Committee.

Article Three

Composition or the Committee

- 3.01 **Powers**. The Committee shall act only as a body, and no individual member of the Committee shall have any power to bind the Committee, absent written resolution of consent of more than a quorum of the Committee granting such authority.
- 3.02 **Qualification of Members**. Members of the Committee shall hold office as members of the Committee until their respective successors are named, or until the death, resignation as an employee or agent of The Harris Center for Mental Health and IDD or as a member of the Committee, or removal of any Committee member.
- 3.03 **Membership**. The Professional Review Committee of The Harris Center shall be comprised of the following permanent members: The Chief Medical Officer who will serve as the chair, the Chief Nursing Officer, Chief Operating Officer, Legal Counsel, Chief Administrative Officer, the Division Vice Presidents of Medical Services, VP of Clinical Transformation and Quality, Director of Pharmacy, and the Chief Executive Officer. In addition, the appropriate Program Director, and any other staff members having relevant information and expertise may participate, but may not vote, in Committee meetings. The Medical Services Administrator will provide administrative support and coordinating functions but will not be a voting member of the Committee.
- 3.04 **Vacancies**. Vacancies on the Committee may be filled by the Chief Executive Officer or Chief Medical Officer or designee of The Harris Center for Mental Health and IDD.
- 3.05 **Removal of Members**. Any member of the Committee may be removed from the Committee with or without cause by the decision of the Chief Executive Officer or Chief Medical Officer of The Harris Center for Mental Health and IDD.
- 3.06 **Custodian of Records**. The custodian of the records and documents of the Committee shall be the Chief Medical Officer, Chair of the PRC, who shall be responsible for secure and confidential safekeeping of all patient records and privilege and confidential records of the Committee.

Article Four

Peer Review Authority of the Professional Review Committee

- 4.01 The Professional Review Committee (PRC), acting under the written Bylaws approved by the Board of Trustees of The Harris Center for Mental Health and IDD is authorized and directed to evaluate the quality of medical and health care Services and/or the competence of physicians and other health care providers including the evaluation of the performance of those functions specified by §85.204 of the Health and Safety Code. Likewise, the proceedings, actions, records and decisions of the Professional Review Committee are covered by the provisions of the Health Care Quality Improvement Act of 1986, 42 U.S.C. §11101 et seq..
- 4.02 Duties of the Committee. The primary duties of the PRC is to implement a formal peer review

process to further quality medical care or health care to the patients. In that function, the PRC's duties may include, but are not limited to, the following:

- To investigate all incidents involved or potentially involved in claims or lawsuits against the healthcare providers;
 - · To prepare reports, evaluating such incidents, claims, or lawsuits;
 - To assist The Harris Center's Legal Counsel in the evaluation of patient care that is the subject
 of an incident, claim, or lawsuit against a health care practitioner and/or The Harris Center; and
 to recommend disposition of a claim or lawsuit including settlement of defense of a lawsuit;
 - To identify broader risk management, quality care and patient safety issues within The Harris
 Center departments or divisions that may result in claims, or incidents that may involve
 potential claims, and to serve as liaison with the designated Director of Risk Management,
 Vice President of Clinical Transformation & Quality and Safety Officers within their respective
 departments or divisions to initiate corrective action, if necessary;
 - To appoint subcommittees as necessary to carry out the duties of the Committee, and to review subcommittee investigations, peer review activities and final actions;
 - To conduct peer review of the quality of patient care involved in incidents, claims, or lawsuits against The Harris Center and its health care practitioners;
 - · To discuss policy issues arising from incidents, claims, or lawsuits; and/ or
 - To communicate with the Vice President of Enterprise Risk Management and Compliance, Vice President of Clinical Transformation & Quality and Division heads of clinical departments of The Harris Center as needed to inform them of policies or practices within their departments related to incidents, claims, or lawsuits concerning professional liability.

4.03 Urgent Case Review

Urgent Case Review Definition: Cases that have urgency due to the reporting nature of the event

- Potential patient rights violation (suspected patient abuse or neglect)
- Elopement
- Cases requiring urgent review due to legal/risk implications
- Significant concern about patient or staff safety warranting rapid review

Time line: The Professional Review Committee shall review urgent cases within 5 business days from receiving notice of the incident to the Chief Medical Officer. Whenever possible, the Professional Review Committee will attempt to conduct the urgent case review within 24 hours of notification.

Required Attendees:

- Required: CMO, CNO, Clinical Leaders
- Ad-hoc: Applicable team leaders, Legal Counsel (depending on nature of case being review),
 VP of Enterprise Risk Management

Recommendations and Action Steps: The Professional Review Committee shall consider the following recommendations or actions steps

- Identify improvement opportunities for follow-up & associated owner
- Identify need for referral to Patient Safety, Peer Review (medical, nursing, or pharmacy), or Case Closure
- Communicate meeting minutes and action steps to appropriate parties within 2 business days
 of completion of urgent case review (anyone not involved in urgent case review that need to
 know about urgent case review outcomes)

4.04 Sentinel Events Process

Sentinel Events Process

- A. Within 1 working day of knowledge of incident:
- A Sentinel Event is an unexpected occurrence involving death or serious physical injury or
 psychological injury, or the risk thereof. Serious injury specifically includes loss of limb or
 function. The phrase "or the risk thereof" includes any process variation for which a recurrence
 would carry a significant chance of a serious adverse outcome. Serious events include the
 death of a client, delay in care, alleged abuse/neglect, or other incident as determined by the
 Chief Medical Officer. The "appropriate person" is defined as the Quality Management Director
 or designee(s)

· Procedures:

- 1. Area Director or designee(s) contacts the appropriate person to notify of the incident.
- 2. The appropriate person completes incident report and other forms as needed and notifies the Chief Medical Officer or designee(s).
- 3. The Chief Medical Officer determines if the incident, as identified in the report, is considered to be a Sentinel Event.
- 4. Once the incident is determined to be a Sentinel Event, Chief Medical Officer designates an investigating officer to gather information surrounding Sentinel Event.
- 5. The Investigating Officer presents the findings at Sentinel Event Review, which is conducted by the Professional Review Committee.
 - The Sentinel Review Committee is formed, facilitated by the Chief Medical Officer or designee(s). Examples of Committee members may include: Investigating Officer, Attending Physician, Other Quality Management personnel, Physician external to Center, and other professionals deemed appropriate.

6. B.Sentinel Event Review:

- The Investigating Officer presents the review findings as required.
- The Committee identifies the areas of risk for the Center, determines if an action plan is necessary, and assigns responsibility for the implementation of the action plan, if needed.
- If the Sentinel Event reports the death of a client, the Center adheres to TAC chapter 405, Subchapter K, by completing and faxing the "Report of the Death of a Person Served," as directed by the Professional Review Committee.
- The person responsible for implementation of the Action Plan reviews and reports the status of the implementation of the Action Plan to the Professional Review Committee.

Article Five

Sub-Committees and Standing Agenda Items of Professional Review Committee

5.01 The Professional Review Committee has the following standing Sub-Committees:

- a. Medical Peer Review Committee
- b. Nursing Peer Review Committee
- c. Closed Records Review Committee
- d. Pharmacy and Therapeutics Committee
- e. PatientSystem Quality, Safety Reviewand Experience Committee
- f. Pharmacy Peer Review Committee

5.02 Appointments may be made, from time to time, as determined by the Chair of the Professional Review Committee for Ad Hoc Sub-Committees. Each Sub-Committee shall operate in accordance with The Harris Center for Mental Health and IDD policies and procedures and applicable state and federal laws and regulations.

5.03 A standing agenda item of every Professional Review Committee meeting is the explanation and signed acknowledgment of confidentiality and privilege of the Committee, in the form of the advisory statement from The Harris Center for Mental Health and IDD Legal counsel as to privilege nature of the Committee.

Article Six

Confidentiality of Records

6.01 Confidential and Privileged Communications-

All proceedings and records of the Committee, and all written or oral communications made to the Committee, shall be confidential and privileged records, exempt from disclosure under the Open Records Act, or in response to a subpoena, or other legal process. The PRC shall direct the assembly and preparation of information, records and documents to assist in the discharge of its responsibilities to preserve the privilege of the PRC proceedings. Waiver of any privilege may only be established if it is executed in writing by the Chair of the PRC. Confidential and privileged information, oral or written communications, records, or proceedings includes, but is not limited to:

- A. Minutes of all Committee and sub-Committee meetings;
- B. Correspondence and memoranda between Committee members, staff, consultants, employees, agents, and servants of the Committee, the Center, its subsidiaries, or its contract providers;
- C. All other documents, records, communications, or memoranda involved in the deliberative process of the Committee;
- D. Any preliminary or final Committee report(s), product(s), or recommendation(s); and
- E. Written or oral communications received from another Professional Review Committee or

professional review sub-Committee.

6.02 Protection from Disclosure.

All records, communications, notes, documents, books, and other property held by the Committee, and its Sub-Committees, in conjunction with its responsibility for conducting of an investigation and the making of specific recommendations for the improvement of patient services and the maintenance of the highest standards of patient care, shall be strictly privileged and confidential and protected from disclosure to the maximum extent provided by both federal and state law. All reports, documents, and minutes of the PRC, PRC subcommittees and PRC ad hoc committees shall be clearly identified as confidential information prepared at the request of the PRC. No members of the Committee, or its Sub-Committees, shall be at liberty to disclose or discuss the content of any record or investigation which comes before the Committee. Violation of such shall be grounds for adverse employment action. It shall be the responsibility of The Harris Center for Mental Health and IDD legal counsel to advise Committee members of the privileged and confidential nature of the records, communications, notes, documents, books, and other property held by the Committee, and its Sub-Committees, at the commencement of each Committee meeting.

Article Seven

7.01 Amendment of Bylaws.

Amendments to these By-laws may be proposed by any member of the PRC. Amendments to these
bylaws requires the approval of the Board of Trustees of The Harris Center for Mental Health and IDD

The Board of Trustees of The Harris Center for Mental Health and IDD on the April 25, 2018.

The AMENDED bylaws are hereby ADOPTED by the Board of Trustees of the Harris Center for Mental Health and IDD on this ____th day of ______ 2022.

The Harris Center for Mental Health and IDD

Board of Trustees

Shaukat Zakaria, Chairman

George Santos, Chair of Quality Board Committee

Attachments

Bylaws for Professional Review Committee-Amended signature pg.pdf

Approval Signatures

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	06/2023
Legal Review	Kendra Thomas: Counsel	06/2023
Initial Legal Review	Shannon Fleming: Counsel	06/2023
Initial Assignment	Jennifer Evans	05/2023

Status Pending PolicyStat ID 13736954

HARRIS CENTER for Mental Health and IDD

Transforming Lives

Origination 08/2017

Last N/A

Approved

Effective Upon

Approval

Last Revised 06/2023

Next Review 1 year after

approval

Owner Jennifer Evans

Area Medical Services

Document Agency Policy

Type

MED9A Pharmaceutical or Patient Assistance Programs (PAP)

1. PURPOSE

The purpose of this policy is to establish best practices regarding any Patient or Pharmacy Assistance Program (PAP).

2. POLICY

It is the policy of The Harris Center to ensure and support best practices for the management and governance of PAP and that the following policies are to be adhered to:

- Adhere to applicable governing laws, regulation, rules, and manufacturer guidelines for PAP brand or generic medications, including but not limited to application for, ordering, receiving, transferring to the Pharmacy, dispensing to Financially Disadvantaged or Indigent patients and disposition of expired or unused pharmaceuticals.
- PAP products are received at each pharmacy location or at a centralized location to reduce chances of package loss and to streamline package receipt process. Packages distributed to the central location shall be transferred to individual clinics for PAP management. Dispensing consistent with internal pharmacy procedures and in accordance with sponsored program recommendations will be done in all cases. Patient specific PAP oral medications may be shipped by sponsoring PAP programs to the patients' residence, unless deemed inappropriate by prescriber and/or pharmacy team.
- Annually Physicians and Pharmacists will receive a PAP Authorization and Pharmacy
 Acknowledgment form for review and signature for applicable PAP program. The form
 reaffirms the professional's participation in PAP and notice of any applicable rules, regulations,

- guidelines, or legal change(s).
- All pharmaceuticals are to be disposed of in accordance with internal disposition procedures and/or per manufacturer request as confirmed and documented with individual manufacturer.
- Information gathered or exchanged through PAP is considered protected health information and subject to the Health Insurance Portability and Accountability Act (HIPAA) such that access is limited in accordance with 45 CFR Part 160 and Part 164.
- PAP has no requirement of financial remuneration and there is never a charge for PAP medication brand or generic.

3. APPLICABILITY/SCOPE

All Harris Center staff, employees, interns, volunteers, contractors, and programs

4. PROCEDURES:

MED 9B Pharmaceutical or Patient Assistance Programs (PAP)

5. RELATED POLICIES/FORMS:

- · Patient Attestation Form The HARRIS CENTER
- PAP Authorization to Disclose Medicaid Eligibility Status Form
- Texas HHS Form H1003 Appointment of an Authorized Representative to Allow Another Person to Act for You
- Authorization to Provide Navigator Support to Complete a Medicaid Application On-Line Authorization to Continue to Provide Pharmacy Services
- PAP Notification of Pending Eligibility Status
 - Pharmacy Services PAP Patient Status Form
- Zero Income Letter
- · Zero Income Letter Modifiable for Special Circumstances
- Distribution of PAP from SW to other Clinic Pharmacies
- Transfer of Medications in or Out of a Pharmacy
- Transfers of Medications in or Out of Pharmacy Form(s)
- · Monthly Unit Inspections
- Monthly Unit Inspection Form
- · PAP Haldol Injection Protocol
- · Pharmacy Records Retention
- PAP Disposition
- PAP Disposition Documentation Log

6. REFERENCES: RULES/REGULATIONS/

STANDARDS:

- Texas Food, Drug and Cosmetic Act, Drug Donation Program, <u>6</u> Health and Safety Code, Chapter 431, <u>Subchapter M</u>
- · Charitable Immunity & Liability, 4 Texas Civil Practice and Remedies Code, Chapter 84
- Pharmacy and Pharmacists, Title 3 Texas Occ Code, Subtitle J, Ch. Chapter 551-556, 559
- Texas State Board of Pharmacy, Title 22 Tex. Admin. Code, Part 15, Ch 281-311
- Donation of Unused Drugs, Title 25 Tex. Admin. Code, Chapter 229, Subchapter B
- CARF Section 2

Approval Signatures

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	07/2023
Final Legal Review	Kendra Thomas: Counsel	06/2023
Initial Legal Review	Shannon Fleming: Counsel	06/2023
Department Review	Luming Li: Chief Medical Ofcr (1101 1817)	06/2023
Initial Assignment	Jennifer Evans	06/2023

Status Pending PolicyStat ID 13574524

HARRIS CENTER for Mental Health and IDD

Transforming Lives

Origination 04/2018

Last N/A

Approved

Effective Upon

Approval

Last Revised 06/2023

Next Review 1 year after

MED12A - Professional Review Committee

approval

Owner Jennifer Evans

Area Medical Services

Document Agency Policy

Type

1. PURPOSE:

The purpose of this policy is to operationalize a Professional Review Committee (PRC), as a permanent committee and as an integral component of ongoing evaluation and improvement of the quality of patient care at The Harris Center and of the competence of licensed providers. The PRC will act as the authorizing committee of medical peer review, nursing peer review, closed records review, pharmacy peer review, <u>Professional Practice Evaluation Committee</u>, Pharmaceutical and Therapeutics, sentinel events, <u>PatientSystem Quality</u>, Safety <u>and Experience Committee</u> and critical incident review. The committee will also ensure that licensing boards of professional health care staff are properly notified of any reportable conduct or finding when indicated.

2. POLICY:

It is the policy of the Harris Center to form the PRC to have oversight of the peer review processes of all clinical services. The PRC shall approve all peer review committees. The Closed Records Committee, Medical Peer Review, Patient Safety Professional Practice Evaluation Committee, System Quality, Safety and Experience Committee, Nursing Peer Review, Pharmaceutical & Therapeutics Committee, Pharmacy Peer Review Committee are subcommittees to the Professional Review Committee.

3. APPLICABILITY/SCOPE:

This policy is applicable to all Harris Center staff engaged in the delivery of healthcare services to patients. This policy applies to all our consumers, employees, contractors, volunteers and partners who access our services. This policy must be followed in conjunction with professional licensing standards and other Harris Center's policies and operational guidelines governing appropriate workplace conduct

and behavior.

4. PROCEDURES:

Professional Review Committee Bylaws

5. RELATED POLICIES/FORMS:

- Closed Records Review Policy
- · Nursing Peer Review Policy
- Medical Peer Review Policy
- PatientSystem Quality, Safety and Experience Committee
- · Pharmaceutical & Therapeutics Committee Policy
- · Pharmacy Peer Review Committee Policy

6. REFERENCES: RULES/REGULATIONS/ STANDARDS:

- Texas Medical Practices Act, Texas Occupations Code, §§151.001 et. seq. & §§160.001 et. seq.
- Texas Health & Safety Code §161.032
- Texas Nursing Peer Review, Texas Occupations Code, Chapter 303
- Health Care Quality Improvement Act of 1986, 42 U.S.C. 11101 et. seq.
- Texas Board of Nursing, Licensure, Peer Assistance & Practice, 22 TAC Chapter 2 17 Deaths of Persons Served by TXMHMR Facilities or Community Mental Health & Mental Retardation Centers, 25 TAC Chapter 405, Subchapter K
- Texas Pharmacy Peer Review, Texas Occupations Code, Chapter 564

Attachments

8.png

Approval Signatures

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending

CEO Approval	Wayne Young: Exec	06/2023
Final Legal Review	Kendra Thomas: Counsel	06/2023
Initial Legal Review	Shannon Fleming: Counsel	06/2023
Department Review	Luming Li: Chief Medical Ofcr (1101 1817)	06/2023
Initial Assignment	Jennifer Evans	06/2023





Transforming Lives

Origination N/A

Last N/A

Approved

Effective Upon

Approval

Last Revised N/A

Next Review 1 year after

approval

Owner Nina Cook: Dir

Area Fiscal

Management

Document Agency Policy

Type

FM20A The Requisitioning and Purchasing of Goods and / or Services Dollar Limit Threshold & Requirements

1. PURPOSE:

The purpose of this policy is to provide Board approved dollar limit threshold and requirements for The HARRIS CENTER for the Requisitioning and Purchasing of Goods and / or Services.

2. POLICY:

It is the policy of The Harris Center to promote effective, professional, and consistent procurement for the Harris Center in compliance with The Harris Centers established Board approved dollar limit threshold and requirements.

3. APPLICABILITY/SCOPE:

This Policy applies to all Harris Center employees.

4. RELATED POLICIES/FORMS (for reference only)::

FM12A - Purchasing Card Policy

FM19A -The Requisitioning and Purchasing of Goods and/or Services Policy

FM26A - Guidelines for The Use of Purchase Orders for Goods and Non-Community Services Policy

5. REFERENCES: RULES/REGULATIONS/ STANDARDS:

Contracts Management for Local Mental Health Authorities, 25 Tex. Admin. Code, Part 1, Chapter 412, Subchapter B

Contracts Management for Local Authorities, 40 Tex. Admin. Code Ch. 2, Subchapter B

Texas Grant Management Standards (TXGMS)

2 C.F.R. Part 200

Texas Government Code: Title 10, Subtitle D, Chapter 2155 - 2158 Purchasing General

Rules and Procedures, Subchapter A, General Provisions

Professional Services Procurement Act, Texas Government Code Chapter 2254

Texas Government Code Chapter 2269

Texas Health & Safety Code, Chapter 250, §§533.007, 533.035, 534.052, 534.055, 534.061,534.065, and 534.066

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	06/2023
Legal Review	Kendra Thomas: Counsel	06/2023
Department Review	Steve Evans: Controller	06/2023
Initial Assignment	Nina Cook: Dir	05/2023



HARRIS CENTER for Mental Health and IDD

Transforming Lives

Origination 11/2020 Owner Todd McCorquodale: Last N/A Dir Approved Area Environmental Effective Upon Management **Approval Agency Policy** Document Last Revised 06/2023 Type

GA7A Vehicle Operations

1 year after approval

Next Review

1. PURPOSE:

To establish requirements and guidelines for employees who operate motor vehicles while performing their job duties.

2. POLICY:

The Harris Center will maintain standards and procedures for the operation of vehicles used for sanctioned business for The Harris Center for Mental Health and IDD (The Harris Center). To the extent possible, procedures and standards will cover Agency Owned Vehicles (AOVs) and personal vehicles used while conducting business on behalf of The Harris Center.

The Harris Center promotes safety and quality care and employees are encouraged to adopt this spirit by being familiar with all related procedures and be in good standing with all applicable training requirements along with local, state, and federal laws that govern driving activities.

3. APPLICABILITY/SCOPE:

This policy applies to employees of The Harris Center that drive a vehicle to conduct Agency business. The scope of this policy includes the use of personal vehicles and/or Agency owned vehicles while in the scope of sanctioned work.

4. PROCEDURES

STD:8.1 Vehicle Operator Training and Certification

5. RELATED POLICIES/FORMS:

6. REFERENCES: RULES/REGULATIONS/STANDARDS:

- Commission on Accreditation of Rehabilitation Facilities; Texas Transportation Code 521.143 and 521.029
- Texas Transportation Code 521.143 and 521.029

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	06/2023
Legal Review	Kendra Thomas: Counsel	06/2023
Initial Assignment	Todd McCorquodale: Dir	06/2023



HARRIS CENTER for Mental Health and IDD

Transforming Lives

Origination 05/1993

Last N/A

Approved

Effective Upon

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Last Revised 06/2023

Next Review 1 year after

approval

Owner Maria

Richardson: Dir

Area Medical Services

Document Agency Policy

Type

MED6A - Medication Storage, Preparation, and Administration Areas

1. PURPOSE:

To establish a uniform policy for the storage, security, preparation, and administration areas for medications.

2. POLICY:

It is the policy of The Harris Center for a Pharmacist, or other appropriately trained individuals under the supervision of the Director of Pharmacy (DOP), to ensure that all medications maintained by the Agency are stored safely, securely, and properly following manufacturer/supplier recommendations (e.g. proper sanitation, temperature, light, moisture, ventilation, and segregation conditions) and state laws and rules. The Pharmacy Department will conduct regular inspections of all drug storage areas within the Harris Center Pharmacies and each service site responsible for the containment of drugs.

3. APPLICABILITY/SCOPE:

All Harris Center mental health and IDD service sites, clinics, treatment programs, residential care programs and pharmacies.

4. PROCEDURES:

A. Medication Storage

1. The storage of medications at all Harris Center locations shall occur as follows:

- All medications shall be properly labeled, e.g., specific directions for use, name and strength of medication, consumer's name, etc.
- · Medications shall be stored under lock and key.
- Medications shall be stored separately for each consumer.
- Disinfectants and medications for external use (topical medication) shall be stored separately from internal and injectable medications.
- Storage areas shall be kept clean, well-lit, and free of clutter.
- Drugs requiring special conditions for storage (e.g., refrigeration) to ensure stability shall be stored in a separate compartment or refrigerator that is capable of maintaining the conditions indicated in the storage directions.
 Medications shall not be stored in refrigerators where blood, urine or food are kept.
- Drugs requiring special conditions for storage (e.g., protect from light) to
 ensure stability; shall be stored in the appropriate containers and
 packaging material that can protect the products from light. This might
 include original packaging, foil or amber colored containers.

B. Access to Medication

- 1. Congregate medication storage areas shall only be accessible to staff authorized to administer medication or supervise self-administration of medication. A list of the authorized personnel shall be posted in the medication storage/administration area.
- 2. Stock supplies of medications shall be accessible only to pharmacists and licensed nursing and medical staff. In addition, stock supplies of over-the-counter medications shall also be accessible to certified medication aides and/or trained staff who supervise self-administration of medication.
- 3. Stock supplies of legend medications shall only be dispensed by a pharmacist.

C. Inspection of Medication Storage Areas

- 1. Medications shall be inspected monthly to remove expired, deteriorated, and returned medications.
- 2. On a monthly basis the pharmacy shall inspect all medication storage areas within the Agency to verify proper storage conditions.
- 3. A record of such inspections shall be maintained by the Pharmacy Department.
- 4. A plan of corrective action shall be completed by the site supervisor, or designee, for all noted deficiencies. Documentation of completion of the plan to correct cited deficiencies shall be maintained.

D. Medication Disposal

- 1. All outdated, expired, discontinued, or illegibly labeled medications shall be removed from storage for disposal, and when necessary, replaced.
- 2. Any medications not delivered to the consumer shall be removed from storage for disposal.

- 3. Documentation of all medication disposals shall be maintained by the Pharmacist in charge (PIC) of the pharmacy that disposed of that medication.
- 4. All medications removed from storage for disposal shall be sent to the Pharmacist in charge at the Clinic Pharmacies for proper disposition.

E. Medication Preparation and Administration Areas

- 1. Medication preparation and administration areas shall have available the following:
 - An up-to-date list of authorized prescribers (if more than one prescriber at the site).
 - An up-to-date list of personnel authorized to administer medication (if more than one person at the site).
 - An up-to-date list of personnel authorized to supervise self-administration of medication (if more than one person at the site).
 - Proximity to a sink with running water or topical disinfectant which allows sanitary practices.
 - Pharmaceutical reference material available, current within the last two years.
 - The telephone number of the regional Poison Control Information Center is posted.

5. RELATED POLICIES/FORMS (for reference only):

Medical Services Medical Services MED1A

Medication Storage, Preparation, and Administration Areas Medication Storage, Preparation, and Administration Areas MED6BA

Pharmacy and Unit Medication / Drug Inventory Pharmacy and Unit Medication / Drug Inventory MED11A

Nursing Unit Inspection Form

6. REFERENCES: RULES/REGULATIONS/ STANDARDS: RULES/REGULATIONS/ STANDARDS:

- <u>Pharmacy and Pharmacists</u>, <u>Title 3</u> Texas Occupations Code. <u>Title 3</u>. Subtitle J. <u>Pharmacy and Pharmacists</u>. Chapters 551 and 552.
- All Classes of Pharmacies, Title 22 Texas Administrative Code. Title 22. Subchapter A. Chapter 291. Subchapter A. All Classes of Pharmacies.
- Storage of Drugs, Title 22 Texas Administrative Code. Title 22. Subchapter A, Chapter 291.15
 Subchapter A. Storage of Drugs

- Prescribing of Psychoactive Medication, Title 25 Texas Administrative Code Chapter 415,
 Subchapter A. Title 25. Chapter 415. Subchapter A. Prescribing of Psychoactive Medication
- Texas Administrative Code. Title 40. Chapter 2. Health, Safety and Rights., Title 40 Texas
 Administrative Code Rule 2.313(c) and (d)
- National Institute of Standards and Technology Reports (NISTIR) 7656 and 7753
- · CARF. Accreditation Standards. Section 2. E. Medication Use
- CDC Storage and Handling Tool Kit

Step Description	Approver	Date
Management of Board Approval	Christopher Webb: Audit	Pending
CEO Approval	Wayne Young: Exec	06/2023
Final Legal Review	Kendra Thomas: Counsel	06/2023
Initial Legal Review	Shannon Fleming: Counsel	06/2023
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Initial Assignment	Maria Richardson: Dir	05/2023

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HARRIS CENTER for Mental Health and IDD

Transforming Lives

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Effective Upon

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Last Revised N/A

Next Review 1 year after approval

Owner Jennifer Evans

Area Medical Services

Document Agency Policy

Type

Professional Practice Evaluation Policy

1. PURPOSE:

To establish a systematic process to evaluate and confirm the current competency of practitioners' performance of privileges and professionalism at The Harris Center for Mental Health and IDD.

2. POLICY:

It is the policy of The Harris Center to ensure that licensed and unlicensed providers meet the minimum credential and performance standards, as applicable. Professional practice evaluation will be the process for ensuring credentialing and performance standards.

Professional Practice Evaluation is conducted monthly during a providers first three (3) months of employment. Focused Professional Practice Evaluation (FPPE) will transition to Ongoing Professional Practice Evaluation (OPPE) after a minimum of three (3) months of FPPE. The reviews are performed by members of the Professional Practice Evaluation Committee. Each service evaluates and recommends their service-specific performance targets and thresholds.

It is the policy of The Harris Center to ensure that licensed and unlicensed providers meet the minimum credential and performance standards, as applicable The Chief Medical Officer or designee also evaluates and recommends service-based OPPE indicators. Focused Professional Practice Evaluation (FPPE) may be triggered through concerning practice trends, events, or incidents identified through FPPE, OPPE, and medical peer review activities. FPPE will be implemented when there are concerns regarding the provision of safe, high quality patient care by a current medical staff member or issues of professionalism. Ongoing Professional Practice Evaluation (OPPE) is conducted monthly during a providers first 3 months of employment, with additional OPPE being conducted as needed until the

provider falls into the every quarter rotation. The review is performed by the Service Chief or designee. Each service evaluates and recommends their service-specific performance targets and thresholds. The Service Chief or designee also evaluates and recommends service-based OPPE indicators.

3. APPLICABILITY/SCOPE:

The policy applies to all licensed or non-licensed providers providing services to clients at the Harris Center.

4. RELATED POLICIES/FORMS (for reference only)::

5. REFERENCES: RULES/REGULATIONS/STANDARDS:

TITLE 1	ADMINISTRATION
PART 15	TEXAS HEALTH AND HUMAN SERVICES COMMISSION
CHAPTER 353	MEDICAID MANAGED CARE
SUBCHAPTER P	MENTAL HEALTH TARGETED CASE MANAGEMENT AND MENTAL HEALTH REHABILITATION
RULE §353.1413	Staff Member Competency

Staff Member Competency. 1 Tex. Admin. Code §353.1413

Step Description	Approver	Date
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Department Review	Luming Li: Chief Medical Ofcr (1101 1817)	06/2023
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ABBREVIATION LIST

Not Competent to stand trial HCJ 46B

A ACT Assertive Community Treatment

Activities of Daily Living ADL

Aid to Families with Dependent Children **AFDC**

Assisted Living facility ALF

Adult Needs and Strengths Assessment ANSA

Assisted out-patient treatment AOT

Adult Protective Services APS

Association for Retarded Citizens ARC .

Alcohol Use Disorders Identification Test **AUDIT-C**

BABY CANS Baby Child Assessment needs (3-5 years)

Behavioral Health Organization BHO

Brief Bipolar Disorder Symptom Scale **BDSS Brief Negative Symptom Assessment** BNSA

Child and Adolescent Needs and Strengths CANS

Child and Adolescent Psychiatric Emergency Services CAPES

Child and Adolescent Psychlatric Services CAPS

Client Assessment and Registration CARE

Commission on Accreditation of Rehabilitation Facilities CARF

Child and Adolescent Services CAS Children's Behavioral Checklist CBCL

Community Behavioral Health Network CBHN

Cognitive behavior therapy CBT

Certified Community Behavioral Health Clinic CCBHC

Clinical case review CCR

Chronic Consumer Stabilization Initiative CCSI

Crisis Counseling Unit CCU

Children's Health Insurance Plan CHIP Chronically III and Disabled Children CIDC Crisis Intervention Response Team CIRT

Clinical Institute Withdrawal Assessment for Alcohol CIWA

Children's Medication Algorithm Project CMAP

Clinical Management for Behavioral Health Services **CMBHS**

Centers for Medicare and Medicaid CMS

Continuity of Care COC

COD Co-Occurring Disorders Unit

Co-occurring Psychiatric and Substance Abuse Disorders COPSD

Council on Recovery COR

Comprehensive Psychiatric Emergency Programs CPEP Charleston Psychiatric Outpatient Satisfaction Scale CPOSS

Children's Protective Services CPS

Community Resource Coordination Group CRCG Crisis Residential Unit

CRU **Community Service Center** CSC

Community Supervision and corrections department CSCD

Community Support plan CSP Crisis Stabilization Unit CSU **Community Youth Services** CYS

DFPS

DID

DHHS

Department of Family and Protective Services Department of Health and Human Services **Determination of Intellectual Disability** Daily Living Activities-20 Item Version

DLA-20 Dangerousness review board DRB

Diagnostic and Statistical Manual of Mental Disorders, 5th Edition DSM-5

Delivery System Reform Incentive Payment Program DSRIP

E ECI Early Childhood Intervention

Early Onset EO

Early Periodic Screening Diagnosis and Treatment **EPSDT**

F FACT Forensic Assertive Community Team

Flex Funds FF

Full Scale Intelligence Quotient **FSIQ** Jail -Forensic Single Portal **FSPA**

Fagerstrom Test for Nicotine Dependence FTND

Fiscal Year FY

GAF

Global Assessment of Functioning

General Revenue GR.

Hamilton Rating Scale for Anxiety HAM-A Harris County Juvenile Probation Department **HCJPD** Harris County Psychiatric Center HCPC Harris County Psychiatric Intervention HCPI Harris County Protective Services for Children and Adults **HCPS** Home and Community Services HCS Home and Community Services - OBRA HCS-O Harris County Sheriff's Office HCSO Harris Health System HH Health Human Services HHS Health and Human Services Commission **HHSC** Health Maintenance Organization **OMH** Homeless Outreach Team HOT Houston Police Department HPD **Houston Recovery Center** HRC Inventory for Client and Agency Planning **ICAP** Interim Care Clinic ICC Intermediate Care Facility for Intellectual Disability **ICF-ID** Individual Education Plan IEP Individual Family Support Plan **IFSP** In Home Respite IHR Innovative Resource Group IRG Individualized recovery plan IRP **Juvenile Detention Center** JDC Juvenile Justice Alternative Education Program JJAEP Job Satisfaction Scale JSS K Legislative Appropriations Request **LAR** Local IDD Authority LIDDA Local Mental Health Authority **LMHA** Level of Care - LOC A= Authorized and LOC R= Calculated LOC Length of Stay LOS Licensed Professional of the Healing Arts

LPHA

LSA

Local Service Area

Medicare Access and CHIP Reauthorization Act MACRA Mental Retardation Adult Psychiatric Services MAPS Medicaid Managed Care Report (Business Objects)

MBOW

Managed Care Organization MCO Mobil Crisis Outreach Team **MCOT**

Multnomah Community Assessment Scale MCAS

Multiple Disabilities Unit MDU Mental Health Warrant MHW

Minnesota Multiphasic Personality Inventory 2nd Edition MMPI-2

Montreal Cognitive Assessment MoCA

Maximum security unit MSU

NN

National Alliance for the Mentally III **NAMI**

New Employee Orientation NEO

Not Guilty for Reason of Insanity (46C) NGRI

Neuro-Psychiatric Center NPC

Northwest Community Service Center NWCSC

<u>O</u> OSAR

Outreach Screening Assessment and Referral

Overt Agitation Severity Scale OASS

Out of Home Respite OHR

Office of Violent Sexual Offenders Management OVSOM

P PAP Patient Assistance Program (for Prescriptions)

Preadmission Screening and Annual Residential Review **PASARR** Project to Assist in the Transition from Homelessness PATH

Personal Care Home PCH Patient care monitoring PCM Person Directed Plan PDP Plan-Do-Study-Act **PDSA**

Psychiatric Emergency Services PES

Post Hospitalization Crisis Residential Unit **PHCRU** Patient Health Questionnaire-9 Item Version PHQ-9

Patient Health Questionnaire-9 Modified for Adolescents PHQ-A

Performance Improvement PI Performance Improvement Plan PIP

Prevention and Management of Aggressive Behavior **PMAB**

Plan of Care POC

Perceptions of Care-Inpatient PoC-IP Professional Quality of Life Scale ProQOL Positive Symptom Rating Scale **PSRS** Parent Satisfaction Scale **PSS**

QAIS

Quality Assurance and Improvement System

QMHP

Qualified Mental Health Professional

QI

Quality Improvement

QIDS-C

Quick Inventory of Depressive Symptomology-Clinician Rated

<u>R</u>

RC Rehab Coordination Release of Information ROI **Recovery Manager** RM

RTC

Residential Treatment Center

Service Authorization and Monitoring SAM

Substance Abuse and Mental Health Services Administration SAMHSA

Service Coordination SC

Southeast Community Service Center SECSC Southeast Family Resource Center SEFRC Sequential Multiple Analysis tests SMAC

State mental health facility SMHF **Skilled Nursing Facility** SNF Service Package (SP1, etc) SP Single portal authority SPA

State living facility **SSLC**

Southwest Community Service Center **SWCSC** Southwest Family Resource Center **SWFRC**

Substance Use Disorder SUD

T TAC Texas Administrative code

Temporary Assistance for Needy Families TANF

Texas Correctional Office on Offenders with Medical or Mental Impairments TCOOMMI

Texas Department of Criminal Justice TDCJ

Texas Health Kids THKC **Texas Health Steps THSteps** Trauma informed Care TIC

Texas Medication Algorithm Project TMAP

TMHP Texas Medicaid & Healthcare partnership
TJJD Texas Juvenile Justice Department
TRR Texas Resiliency and Recovery
TWC Texas Workforce Commission

U UR Utilization Review

V-SSS Visit-Specific Satisfaction Scale

W

X

Y