About The Harris Center
The Harris Center is the largest mental health and developmental disability care center in Texas. We have an inherent passion for helping those with mental illness and/or intellectual and developmental disabilities live to their fullest potential. We never lose sight of the vast importance of a person’s self-worth. As advocates of respect and acceptance for all, we remain committed to making individuals the central focus of our work.

We partner with hundreds of community advocacy organizations, hospitals, foundations, governmental entities, non-profit groups, and others to connect consumers with the best available care. We are working hard to reduce the stigmas that surround mental illness and intellectual & developmental disabilities through the provision of high-quality services that include community outreach and education.

Harris County's population of more than four million is represented by at least 90 different languages and cultures. Our team is comprised of skilled physicians, clinicians and support staff fluent in several languages to meet the needs of Harris County residents.

As the state-designated Local Mental Health Authority and Local Intellectual and Developmental Authority for Harris County, The Harris Center provides services and supports that are as high quality, efficient, and cost effective as possible such that persons with mental disabilities may live with dignity as fully functioning, participating and contributing members of our community, regardless of their ability to pay.

Rights Protection Offices
If you feel you have been unfairly treated, have been denied needed services or accommodation by The Harris Center for Mental Health and IDD (The Harris Center), or if you are unable to resolve a complaint regarding services with an employee of The Harris Center or their supervisor, you may contact the following Rights Protection Offices:

The Harris Center for Mental Health and IDD
Rights Protection Officer
9401 Southwest Freeway
Houston, Texas 77074
713-970-7742
Accessible 24/7

Texas Health and Human Services
Civil Rights Office
701 W. 51st Street
Mail Code W206
Austin, Texas 78751
1-888-388-6332
HHSCivilRightsOffice@hhsc.state.tx.us

Disability Rights Texas
1500 McGowen St.
Houston, Texas 77004
713-974-7691
1-800-252-9108

Individuals with hearing impairment or loss may call any of the offices above using the free service of Relay Texas at 1-800-735-2989.

All complaints are handled confidentially.

Transforming Lives
Please Call the Patient Assistance Line at 713-970-7000, option 2, to determine eligibility to the four Mental Health Outpatient Clinics:

Northwest - 3737 Dacoma, Houston
Northeast - 7200 North Loop East Freeway, 77028
Southwest - 9401 Southwest Freeway, Houston
Southeast - 5901 Long Drive, Houston

www.TheHarrisCenter.org
Adult Mental Health Services

Serious mental illness such as depression, schizophrenia and bipolar and schizoaffective disorders affect approximately 145,000 adults in Harris County. If you are one of these people, you may feel frustrated, scared, angry, or any number of other emotions. It is important that you know professional treatment can help you cope with your condition, and you should seek treatment.

The Harris Center provides adult mental health outpatient services and eligibility assessments at four clinics:

- **Northwest Community Service Center**
  3737 Dacoma, Houston
- **Northeast Community Service Center**
  7200 North Loop East Freeway, 77028
- **Southwest Community Service Center**
  9401 Southwest Freeway, Houston
- **Southeast Community Service Center**
  5901 Long Drive, Houston

**How can I receive services?**

Please call the Patient Assistance Line at 713-970-7000, option 2, or visit any of our four Community Service Centers between Monday to Friday from 7:30 am to 3 pm. No appointment is needed, and walk-ins are processed until daily slots are filled on a first-come, first-served basis.

Services provided are determined by your diagnosis, symptoms and functioning at home and in the community, and availability of services at The Harris Center.

Screening for eligibility requires:

- Proof of Harris County residency
- Proof of income and/or support
- Proof of insurance
- Personal identification (if available)

**What services are available?**

- Medication-related services
- Counseling and psychotherapy
- Psychosocial and rehabilitative services
- Employment-related services
- Housing-related skills training
- Service coordination
- Peer advocacy
- Residential services (24-hour transitional residential programs for the homeless)

**Might I be eligible for services?**

To be eligible for services, you must be a resident of Harris County, at least 18 years old, diagnosed with schizophrenia, major depression, bipolar disorder, post-traumatic stress disorder, obsessive compulsive disorder, or anxiety disorders with specific degree of functional impairment, and meet The Harris Center’s financial criteria as an uninsured or underinsured resident.

If you are experiencing a psychiatric crisis, or if you have an after-hours medication concern, please call The Harris Center 24/7 Crisis Line at 713-970-7000, option 1.