About The Harris Center

The Harris Center is the largest mental health and developmental disability care center in Texas. We have an inherent passion for helping those with mental illness and/or intellectual and developmental disabilities live to their fullest potential. We never lose sight of the vast importance of a person’s self-worth. As advocates of respect and acceptance for all, we remain committed to making individuals the central focus of our work.

Our Mission

Transform the lives of people with behavioral health and IDD needs.

Our Vision

Empower people with behavioral health and IDD needs to improve their lives through an accessible, integrated and comprehensive recovery oriented system of care.

Our Values

- Collaboration
- Compassion
- Excellence
- Integrity
- Leadership
- Quality
- Responsiveness
- Safety

Rights Protection Offices

If you feel you have been unfairly treated, have been denied needed services or accommodation by The Harris Center for Mental Health and IDD (The Harris Center), or if you are unable to resolve a complaint regarding services with an employee of The Harris Center or their supervisor, you may contact the following Rights Protection Offices:

The Harris Center for Mental Health and IDD
Rights Protection Officer
9401 Southwest Freeway
Houston, Texas 77074
713-970-7742
Accessible 24/7

Texas Health and Human Services
Civil Rights Office
701 W. 51st Street
Mail Code W206
Austin, Texas 78751
1-888-388-6332
HHSCivilRightsOffice@hhsc.state.tx.us

Disability Rights Texas
1500 McGowen St.
Houston, Texas 77004
713-974-7691
1-800-252-9108

Individuals with hearing impairment or loss may call any of the offices above using the free service of Relay Texas at 1-800-735-2989.

All complaints are handled confidentially.

Contact

Main Phone Number: 713-970-7000
24-hour Crisis Line: Press 1
Information on programs and services: Press 2

www.TheHarrisCenter.org
The expansion of the Harris County Mental Health Jail Diversion Program creates two new opportunities for law enforcement to divert persons with mental illness before they are booked into the Harris County Jail. The newly updated Diversion Program allows law enforcement to divert persons with mental illness who have been picked up for low-level, non-violent offenses, such as trespass.

The Diversion Center’s service array includes:

- Triage, assessment, 24-48 hour observation, and short-term crisis respite beds.
- Peer engagement and psychosocial rehabilitation.
- Integrated care and individual treatment plans to assist with stabilization.
- Comprehensive discharge planning with case management.
- Post-release case management.
- Post-discharge access to expanded services developed through partnerships.

Diversion Center Core Delivery Model

*CRU= Crisis Residential Unit

**Statistics**

- 1,800 people who were arrested for trespass in Harris County had a history of receiving services from The Harris Center.
- An average of 34% of all inmates in the Harris County Jail were prescribed a psychotropic medication.
- An average of around 2,900 inmates were prescribed a psychotropic medication on any given day in the Harris County Jail.

(Sources: Harris County Budget Office and The Harris Center, State Fiscal Year 2017)