Letter of Clarification #1
Pharmacy Retail Software System

To: All Vendors

From: Frances Otto, Buyer II

Cc: Sharon Brauner, Purchasing Manager
    Nina Cook, Director of Purchasing

Date: July 30, 2019

RE: Letter of Clarification #1 Pharmacy Retail Software System

For the benefit of all Vendors submitting Proposals and to avoid possible confusion, the Proposal documents are clarified as follows. Please note this Letter of Clarification #1 and all attachments are hereby incorporated into the Proposal document.

CLARIFICATION

Question #1: The RFP mentions an inpatient pharmacy, will HARRIS CENTER for Mental Health and IDD require the system chosen be able to process inpatient prescriptions or will this location be using the system chosen separately to process out-patient prescriptions.

Answer(s): The inpatient pharmacy will process inpatient and outpatient RX’s using the chosen system until our Epic inpatient module is available.

Question #2: If our system has the ability to be run as either a cloud based or onsite server based system, would you prefer pricing for both types of systems or just the cloud based system.

Answer(s): Pricing for both types of systems is fine. If pricing both types, use two separate reply pages/pricing sheets (one for each type).

Question #3: Electronic Health Records– what existing system(s) will be required for the pharmacy system to interface with (HL7/ADT).

Answer(s): Our current electronic health record is Cerner Anasazi. We will be moving to Epic.

Question #4: Scope of project - Can we get a count per location of the number workstations that will need access to the pharmacy software, the number of users per location that will be accessing the software (estimate), the number of remote instances needed per location (the maximum number of off-site instances needed at any time per store), the number of POS workstations (lanes) per location (specifically the number of Signature/Credit Card terminals needed per location).

Answer(s): We currently have 32 licenses and approximately 40 users (including relief staff). Each site uses between 4 and 6 users per site daily. There are 2 remote instances needed per location. There is a need of 2 POS systems for 2 locations and 1 POS system each for the remaining 3 locations.
Question #5: I am assuming that HARRIS CENTER for Mental Health and IDD will want to procure all commercially available equipment or reuse existing equipment (workstations, printers, barcode scanners, document scanners, POS equipment, etc.) for this project, and only have the vendors quote hardware costs for equipment that must be purchased from the vendor and have the vendor provide a hardware minimum requirements as part of the RFP submission, correct?

Answer(s): Please quote any and all equipment needed to complete implementation of product.

Question #6: Interface capability with Parata and ScriptPro Robots
   A. Model numbers of each robot
   B. How are robots being used… product dispensing and/or LTC

Answer(s): A: Parata – ParataMax x2 (Model No. BA01-P1330-SYTN)
              ScriptPro – SP200 x2
B: Product dispensing, not for LTC

Question #7: Ability to fill blister packs for residential units
   A. Are these for LTC - i.e. assisted living facilities, nursing homes, etc.
   B. Are HOA’s (Hours of Administration) required on packs
   C. Are blister packs filled manually or via machine

Answer(s): A: Residential units for mental health patients
              B: No, but price if available
              C: Manually – we want to add this service, currently we are not providing

Question #8: If filling for LTC facilities, are the following features required?
   A. eMARS (if yes, what vendor)
   B. Laser MARS w/pill images
   C. Paper MARS
   D. Cycle filling
   E. Retrospective billing

Answer(s): They are residential units and have never been serviced in the past as a LTC. We are attempting to improve medication safety and practices with possible options and alternatives.
   A: Not currently, but price if available
   B: No
   C: No, but price if available
   D: No, but price if available
   E: No, but price if available

Question #9: PAP application generation – define requirements for the program

Answer(s): Each manufacturer defines their Patient Assistance Programs (PAP), using an application process. Some systems integrate PAP Software features into Pharmacy Applications. If application is integrated, it will prefill patient demographic information directly into the application.

6 questions were submitted in reference to the sample contract.

Contract term questions were asked but not responded to within the context of this Letter of Clarification, as contract terms are not negotiated prior to an Award of the contract.
This Letter of Clarification #1 is hereby incorporated in the Proposal document and shall supersede any previous specification or provision in conflict with the Letter of Clarification #1. All Vendors are directed to propose accordingly. Vendors are required to add this Letter of Clarification #1 to the original Proposal document.